

2024 Individual & Family Plans

Important Member Services Numbers

The phone numbers below are provided as a quick reference so you can direct members to the appropriate resource.

Member services	Contact
Alabama	888-200-0327
Arizona	877-482-9045
Colorado	888-809-6539
Florida	888-200-0405
Georgia	800-609-9754
Illinois	888-200-0325
Kansas	866-761-7748
Louisiana	866-268-6438
Maryland	800-691-0021
Michigan	888-200-0324
Missouri	877-940-4172
Mississippi	888-239-1451
New Jersey	866-569-0328
New Mexico	866-569-3491
North Carolina	800-980-5357
Ohio	800-331-4680
Oklahoma	800-980-5319
South Carolina	866-569-2094
Tennessee	877-250-8188
Texas	866-811-2704
Virginia	877-265-9199
Washington	888-832-0969
Wisconsin	866-569-3468

Department	Contact
Claims, eligibility & benefit questions	877-842-3210
Virtual First: Galileo plans	888-254-4254
Dental benefits	877-816-3596
Vision benefits	800-638-3120
HSA eligible plans	800-523-5800
Rx	800-356-3477
Optum Virtual Care (OVC)	800-442-4250
Kelsey-Seybold	877-265-9199