

# Annual Notice of Changes

**Overview:** The Annual Notice of Change (ANOC) is sent to existing members each year prior to the Annual Enrollment Period (AEP). The communication advises members about upcoming changes to their plan.

**Key objectives:**

- Outlines changes to benefits and costs for the upcoming year
- Ensures members understand when they can change their plan, if necessary

**Timing:** Sent annually to existing members and must be received in home before October 1 of each year.

**Location to order:** Example ANOC available on Jarvis: Agent Materials Portal.

**Outcome goals:** Help reduce complaints regarding plan benefit confusion as a result of annual changes; help ensure members are in the best plan fit

