

Annual Notice of Changes

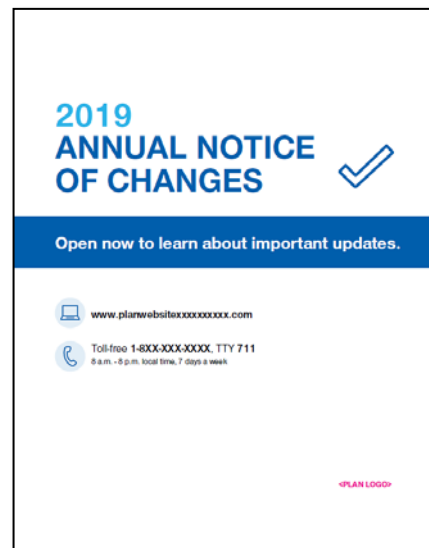
Overview: The Annual Notice of Change (ANOC) is sent to existing members each year prior to the Annual Enrollment Period (AEP). The communication advises members about upcoming changes to their plan.

Key objectives:

- Outlines changes to benefits and costs for the upcoming year
- Ensures members understand when they can change their plan, if necessary

Timing: Sent annually to existing members and must be received in home before October 1 of each year.

Outcome goals: Help reduce complaints regarding plan benefit confusion as a result of annual changes; help ensure members are in the best plan fit



Location for Sales to order: Example ANOC available on Jarvis: Agent Materials Portal.

