

PO BOX 30607  
Salt Lake City, UT 84130-0607

(--MAIL\_TO\_PERSON: PREFIX, FIRST\_NAME, MIDDLE\_NAME,  
LAST\_NAME, SUFFIX--)  
(--MAIL\_TO\_ADDRESS\_LINE\_1--)  
(--MAIL\_TO\_ADDRESS\_LINE\_2--)  
(--CITY--) (--STATE\_CD--) (--ZIP\_CD--)

(--LETTER\_DATE--)

Membership Number: (--MEMBERSHIP\_NUMBER\_123456789-11--)

Insured Member:  
(--INSURED\_MEMBER: FIRST\_NAME,  
LAST\_NAME, SUFFIX--)

Dear [First Name],

To ensure that you get the most out of your AARP® Medicare Supplement Plan, from UnitedHealthcare, please take a moment to review your account setup so you are ready to take advantage of your plan benefits.

Since you're enrolled in Electronic Funds Transfer (EFT), you don't have to worry about missing payments. Your monthly payments will automatically be deducted from the checking or savings account on file.

Your privacy is important to us at UnitedHealthcare, and we will only share your health insurance information with people you authorize. Many plan holders find it helpful to let certain people, such as trusted family members, have access to this information.

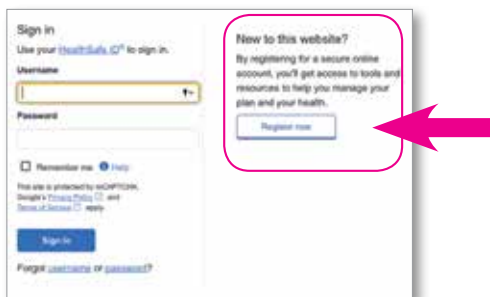
Currently, you are the only one who is able to access your health information. If you would like to add someone, you can authorize certain family members over the phone by calling UnitedHealthcare Customer Service at **1-800-523-5800**. You can also find a copy of the Authorization for Release of Information Form in your welcome package, or download a copy from **myAARPMedicare.com**.

It appears you haven't yet registered on **myAARPMedicare.com**. It has what you need to get the most from your plan, 24/7. With just a few clicks, you can:

- View benefits information and claims activity
- Make premium payments
- Explore value-added services available at no additional cost
- Access helpful articles and resources for healthy living
- And more

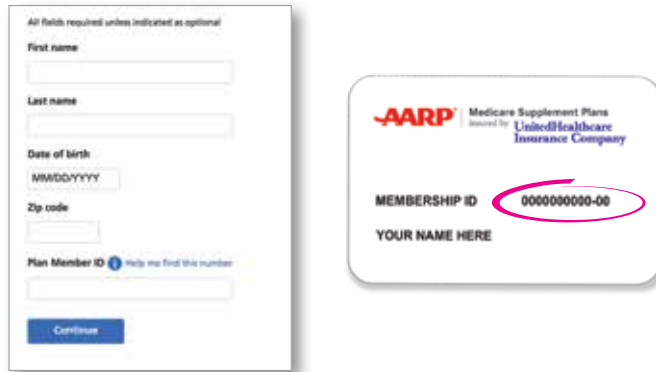
Registering is easy and takes just a few minutes. Simply have your insurance ID card ready and follow these easy steps:

- 1 Visit **myAARPMedicare.com** and click on register now on the right.



(Over Please)

2 Enter your **health plan ID number** and **date of birth** exactly as they appear on your health insurance ID card.



The image shows a registration form on the left and an AARP Medicare Supplement Plan ID card on the right. The form has fields for First name, Last name, Date of birth (MM/DD/YYYY), Zip code, and Plan Member ID. The ID card shows the AARP logo, 'Medicare Supplement Plans Insured by UnitedHealthcare Insurance Company', and a Membership ID of 000000000-00 circled in pink. Below the ID card is a placeholder for 'YOUR NAME HERE'.

3 Enter your **email address** and create your user name and password.



The image shows a user creation form with fields for Username, Password, Re-enter password, Email, and Re-enter email. It also includes a dropdown menu for 'Select one' and a 'Remember me' checkbox. A 'Create my ID' button is at the bottom.

**Please call UnitedHealthcare Customer Service if you have questions or need more information.**

For English-speaking representatives, please call **1-800-523-5800, TTY 711.**

Representatives are available to help:

- Weekdays from 7 a.m. to 11 p.m., Eastern Time, or
- Saturday from 9 a.m. to 5 p.m., Eastern Time.

Para español: **1-800-822-0246.**

- De lunes a viernes, de 7 a.m. a 11 p.m., hora del este, o
- los sábados de 9 a.m. a 5 p.m. hora del este.

Once again, welcome, and thank you for choosing an AARP Medicare Supplement Plan, from UnitedHealthcare.

Sincerely,

UnitedHealthcare Member Services

UnitedHealthcare Insurance Company and affiliates pay royalty fees to AARP for the use of intellectual property. These fees are used for the general purposes of AARP. AARP and its affiliates are not insurers. Insured by UnitedHealthcare Insurance Company or an affiliate (collectively "UnitedHealthcare"). Refer to your Certificate of Insurance for your Insurer. For New York Certificate holders: Insured by UnitedHealthcare Insurance Company of New York. For Washington Certificate holders: Insured by UnitedHealthcare Insurance Company.