

PO BOX 30607
Salt Lake City, UT 84130-0607

(--MAIL_TO_PERSON: PREFIX, FIRST_NAME, MIDDLE_NAME,
LAST_NAME, SUFFIX--)
(--MAIL_TO_ADDRESS_LINE_1--)
(--MAIL_TO_ADDRESS_LINE_2--)
(--CITY--) (--STATE_CD--) (--ZIP_CD--)

(--LETTER_DATE--)

Membership Number: (--MEMBERSHIP_ NUMBER_123456789-11--)

Insured Member:
(--INSURED_MEMBER: FIRST_NAME,
LAST_NAME, SUFFIX--)

Dear [First Name],

Thank you for enrolling in an AARP® Medicare Supplement Plan, from UnitedHealthcare.

You've made a wise decision. Your plan helps pay for some of the Medicare-approved expenses that Medicare doesn't pay. And you'll find that it's easy to take advantage of your benefits:

- Choose any doctor or hospital that accepts Medicare patients (or that is in your hospital network if you have a Medicare Select plan)
- Knowing what your monthly premium pays for helps give you peace of mind
- Virtually no claim forms to deal with

See your Certificate of Insurance for coverage details.

What's next?

Your first payment was pending when this letter was prepared. If you have any questions or concerns about your first payment, please call UnitedHealthcare Customer Service at **1-800-523-5800** so you can start taking advantage of your plan benefits beginning on your plan effective date.

You can choose from these convenient options when paying your premium:

- 1. Mail your payment and coupon** (if a coupon was included in your welcome package) to UnitedHealthcare, or call UnitedHealthcare Customer Service at **1-800-523-5800** to make a payment by phone.
- 2. Pay online.** It's safe, secure and easy. Simply sign into **myAARPMedicare.com**, go to "My Plans" and select "Premium Payments" to get started.
- 3. Sign up for Electronic Funds Transfer (EFT) and save up to \$24 a year per household.** Have your payment automatically deducted from your checking or savings account each month, and never worry about missing a payment.

Sign up for EFT today by calling UnitedHealthcare Customer Service at **1-800-523-5800** or visit **myAARPMedicare.com** to enroll.

(Over Please)

To assist you in managing your health, UnitedHealthcare may contact you to take a Health Check-in Health Assessment Survey. The information you provide helps us better identify programs and services you use and develop a personalized wellness plan that may better meet your needs. Look for a letter or phone call approximately two weeks after your effective date.

Please call UnitedHealthcare Customer Service if you have questions or need more information.

For English-speaking representatives, please call **1-800-523-5800, TTY 711.**

Representatives are available to help:

- Weekdays from 7 a.m. to 11 p.m., Eastern Time, or
- Saturday from 9 a.m. to 5 p.m., Eastern Time.

Para español: **1-800-822-0246.**

- De lunes a viernes, de 7 a.m. a 11 p.m., hora del este, o
- los sábados de 9 a.m. a 5 p.m. hora del este.

Once again, welcome, and thank you for choosing an AARP Medicare Supplement Plan, from UnitedHealthcare.

Sincerely,

UnitedHealthcare Member Services

P.S. Your AARP Medicare Supplement Plan, from UnitedHealthcare, automatically renews every year. And your AARP membership can also renew automatically if you choose. To enroll in AARP Automatic Renewal, please call AARP Membership Services at **1-888-888-3603** or visit **aarp.org/RenewOrJoin**.

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