

North Carolina

2021 Medicare Advantage Plans

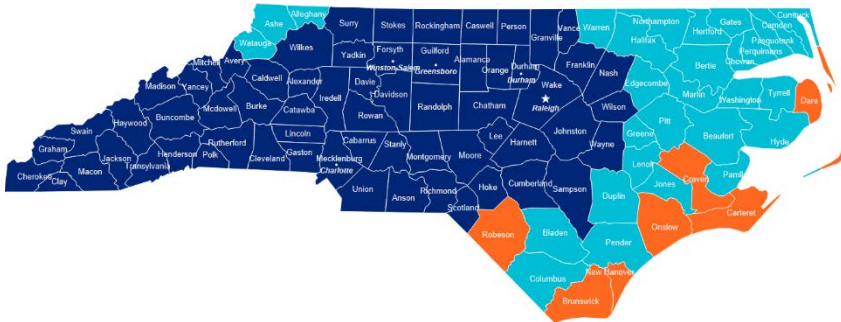
Plan designs and service areas described in this document are pending government approval and are subject to change. Benefits reflect pending in-network cost sharing and dual-focused plans represent Full Dual and QMB cost sharing. Benefits and features vary by plan. Limitations and exclusions apply.

For final 2021 plan details, refer to the 2021 Summary of Benefits.

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● Current Footprint
 ● Footprint Expansion
 ● Dual Only Footprint

2021 Medicare Advantage Service Area



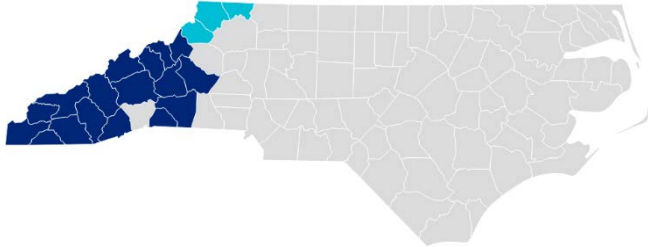
State Landscape¹

Eligibles (as of May 2020)	2,231,607
Estimated Dual Eligibles ²	346,435
YOY Eligible Growth	6.1%
MA Penetration	36.6%
YOY MA Enrollment Growth	11.8%
UHC Market Share	35.4%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.
² UHC Dual SNP service area only; Estimated Dual Eligibles are projected based on September 2019 CMS.gov data (includes approx. 75,951 partial duals who may or may not be eligible).

● Current Footprint ● Footprint Expansion

2021 Medicare Advantage Service Area



Plan ID Plan Name

H2577-016-000 AARP® Medicare Advantage Choice (PPO)

North Carolina: Alleghany, Ashe, Avery, Buncombe, Burke, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Yancey

H5253-105-000 AARP® Medicare Advantage Walgreens (HMO-POS)

North Carolina: Avery, Buncombe, Burke, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey

H5253-079-000 AARP® Medicare Advantage Plan 2 (HMO-POS)

H5253-080-000 AARP® Medicare Advantage Plan 1 (HMO-POS)

North Carolina: Avery, Buncombe, Burke, Cherokee, Clay, Graham, Haywood, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey

Market Landscape¹

Eligibles (as of May 2020)	252,833
YOY Eligible Growth	5.8%
MA Non-SNP Penetration	20.6%
YOY MA Non-SNP Enrollment Growth	15.0%
UHC Non-SNP Market Share	26.3%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.

2021 PRODUCT BENEFIT GRID

BLUE RIDGE



Plan Name	AARP® Medicare Advantage Plan 2 (HMO-POS)	AARP® Medicare Advantage Plan 1 (HMO-POS)
Plan ID	H5253-079-000 	H5253-080-000 
Plan Highlights	\$0 premium plan for those who are cost-conscious and want affordable coverage beyond Original Medicare. Includes rich ancillary benefits. POS for dental only	Mid premium, open access plan for those shopping on value and lower out-of-pocket costs. Includes additional ancillaries. POS for dental only
Premium	\$0	\$43
Medical Ded.	\$0	\$0
Max OOP	\$5,900	\$4,700
PCP/Specialist	\$0 / \$35; No Referral Required	\$0 / \$30; No Referral Required
Inpatient Hospital	\$390 Days 1-5	\$345 Days 1-5
ASC/Outpatient	\$0 or \$270 / \$0 or \$370	\$0 or \$225 / \$0 or \$325
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	\$170 Tiers 3-5; \$2/\$8/\$47/\$100/30%	\$95 Tiers 4-5; \$2/\$8/\$47/\$100/31%
Dental	Dental Level 1 (no cost sharing); Platinum Dental Rider Available	\$1,000 Dental Level 4 (\$0 - 50% cost sharing)
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Up to \$200 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	Not Covered	\$50/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline, Transportation: 12 one-way trips to or from approved locations	Nurseline, Transportation: 12 one-way trips to or from approved locations, PERS

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2021 PRODUCT BENEFIT GRID

BLUE RIDGE



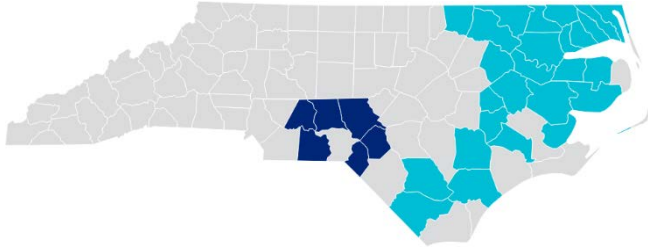
NEW PLAN

Plan Name	AARP® Medicare Advantage Choice (PPO)	AARP® Medicare Advantage Walgreens (HMO-POS)
Plan ID	H2577-016-000	H5253-105-000
Plan Highlights	New! \$0 premium plan for those who are cost-conscious, but want provider choice	\$0 premium plan with \$0 Tier 1 Rx copays at Walgreens preferred retail pharmacy. POS for dental only
Premium	\$0	\$0; Part B Rebate: \$50
Medical Ded.	\$0	\$0
Max OOP	\$6,700	\$6,700
PCP/Specialist	\$0 / \$45; No Referral Required	\$0 / \$45; No Referral Required
Inpatient Hospital	\$395 Days 1-5	\$430 Days 1-4
ASC/Outpatient	\$0 or \$295 / \$0 or \$395	\$0 or \$295 / \$0 or \$395
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	\$250 Tiers 3-5; \$2/\$10/\$47/\$100/28%	\$435 Tiers 3-5; \$0/\$5/\$47/\$100/25% (Preferred)
Dental	Dental Level 1 (no cost sharing); Platinum Dental Rider Available	Dental Level 1 (no cost sharing); Platinum Dental Rider Available
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Up to \$100 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	\$40/quarter catalog	Not Covered
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	Not Covered
Other Benefits	Nurseline	Nurseline

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● Current Footprint ● Footprint Expansion

2021 Medicare Advantage Service Area



Plan ID Plan Name

H2577-018-000 AARP® Medicare Advantage Choice Plan 2 (PPO)

North Carolina: Anson, Beaufort, Bertie, Bladen, Camden, Chowan, Columbus, Currituck, Duplin, Edgecombe, Gates, Greene, Halifax, Hertford, Hoke, Hyde, Jones, Lenoir, Martin, Montgomery, Moore, Northampton, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Scotland, Stanly, Tyrrell, Warren, Washington

H2577-004-000 AARP® Medicare Advantage Choice (PPO)

North Carolina: Anson, Beaufort, Bertie, Bladen, Camden, Chowan, Columbus, Currituck, Duplin, Edgecombe, Gates, Greene, Halifax, Hertford, Hoke, Hyde, Jones, Lenoir, Martin, Montgomery, Moore, Northampton, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Scotland, Stanly, Tyrrell, Warren, Washington

Market Landscape¹

Eligibles (as of May 2020)	295,846
YOY Eligible Growth	5.8%
MA Non-SNP Penetration	14.3%
YOY MA Non-SNP Enrollment Growth	24.9%
UHC Non-SNP Market Share	6.3%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.



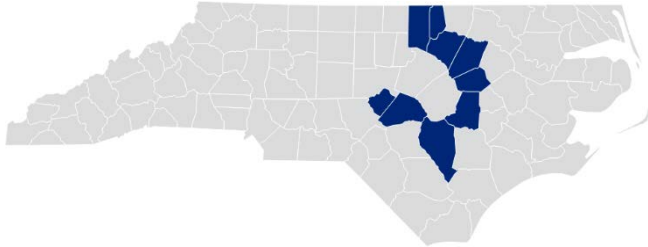
NEW PLAN

Plan Name	AARP® Medicare Advantage Choice (PPO)	AARP® Medicare Advantage Choice Plan 2 (PPO)
Plan ID	H2577-004-000	H2577-018-000
Plan Highlights	\$0 premium plan with popular ancillaries	New! Low premium, open access plan with low out-of-pocket costs and additional ancillaries
Premium	\$0	\$26
Medical Ded.	\$0	\$0
Max OOP	\$6,700	\$5,900
PCP/Specialist	\$0 / \$45; No Referral Required	\$0 / \$35; No Referral Required
Inpatient Hospital	\$395 Days 1-5	\$320 Days 1-5
ASC/Outpatient	\$0 or \$295 / \$0 or \$395	\$0 or \$220 / \$0 or \$320
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	\$295 Tiers 4-5; \$2/\$8/\$47/\$100/27%	\$195 Tiers 4-5; \$2/\$8/\$47/\$100/29%
Dental	Dental Level 1 (no cost sharing); Platinum Dental Rider Available	\$500 Dental Level 2 (no cost sharing); Platinum Dental Rider Available
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Up to \$100 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	Not Covered	\$40/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS

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● Current Footprint ● Footprint Expansion

2021 Medicare Advantage Service Area



Plan ID	Plan Name
H2577-017-000	AARP® Medicare Advantage Choice (PPO)
<i>North Carolina:</i> Cumberland, Durham, Franklin, Granville, Harnett, Johnston, Lee, Nash, Sampson, Vance, Wake, Wayne, Wilson	
H5253-103-000	AARP® Medicare Advantage Plan 2 (HMO-POS)
H5253-104-000	AARP® Medicare Advantage Plan 1 (HMO-POS)
<i>North Carolina:</i> Franklin, Granville, Harnett, Lee, Nash, Sampson, Vance, Wayne, Wilson	

Market Landscape ¹	
Eligibles (as of May 2020)	163,898
YOY Eligible Growth	6.5%
MA Non-SNP Penetration	17.6%
YOY MA Non-SNP Enrollment Growth	23.1%
UHC Non-SNP Market Share	17.8%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.

2021 PRODUCT BENEFIT GRID

GREATER TRIANGLE



NEW PLAN

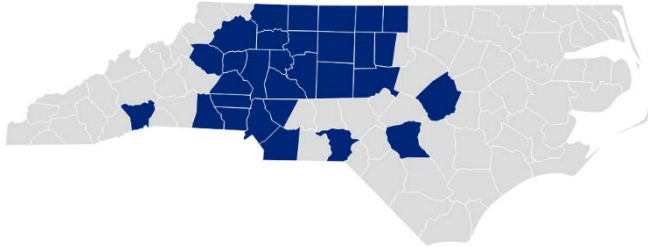
Plan Name	AARP® Medicare Advantage Plan 2 (HMO-POS)	AARP® Medicare Advantage Plan 1 (HMO-POS)	AARP® Medicare Advantage Choice (PPO)
Plan ID	H5253-103-000	H5253-104-000	H2577-017-000
Plan Highlights	Low premium plan for those shopping on value and lower out-of-pocket costs. POS for dental only	Mid premium, open access plan for those shopping on value and lower out-of-pocket costs. Includes additional ancillaries. POS for dental only	New! \$0 premium plan for those who are cost-conscious, but want provider choice
Premium	\$14	\$48	\$0
Medical Ded.	\$0	\$0	\$0
Max OOP	\$5,900	\$4,900	\$6,700
PCP/Specialist	\$0 / \$45; No Referral Required	\$0 / \$35; No Referral Required	\$0 / \$45; No Referral Required
Inpatient Hospital	\$395 Days 1-4	\$345 Days 1-5	\$395 Days 1-5
ASC/Outpatient	\$0 or \$245 / \$0 or \$345	\$0 or \$195 / \$0 or \$295	\$0 or \$295 / \$0 or \$395
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0	\$0
Rx Ded./Copays	\$170 Tiers 3-5; \$2/\$8/\$47/\$100/30%	\$95 Tiers 4-5; \$2/\$8/\$47/\$100/31%	\$250 Tiers 3-5; \$2/\$10/\$47/\$100/28%
Dental	Dental Level 1 (no cost sharing); Platinum Dental Rider Available	\$1,000 Dental Level 4 (\$0 - 50% cost sharing)	Dental Level 1 (no cost sharing); Platinum Dental Rider Available
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Up to \$200 every 2 years, standard lenses at no cost	Up to \$100 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program	Renew Active Fitness Program
OTC	Not Covered	\$50/quarter catalog	\$40/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline, Transportation: 24 one-way trips to or from approved locations	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS	Nurseline

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2021 Medicare Advantage Service Area



Plan ID	Plan Name
H5253-037-000	AARP® Medicare Advantage Plan 1 (HMO-POS)
H5253-038-000	AARP® Medicare Advantage Plan 2 (HMO-POS)
North Carolina: Alamance, Alexander, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Cumberland, Davidson, Davie, Forsyth, Gaston, Guilford, Henderson, Iredell, Johnston, Lincoln, Mecklenburg, Orange, Person, Randolph, Richmond, Rockingham, Rowan, Stokes, Surry, Union, Wilkes, Yadkin	
H2228-018-000	AARP® Medicare Advantage Choice (PPO)
North Carolina: Alamance, Chatham, Davidson, Davie, Forsyth, Guilford, Mecklenburg, Orange, Randolph, Rockingham, Rowan, Stokes, Surry, Wilkes, Yadkin	
H5253-110-000	AARP® Medicare Advantage Walgreens (HMO-POS)
North Carolina: Alamance, Davidson, Forsyth, Guilford, Mecklenburg, Randolph, Rockingham, Rowan	

Market Landscape ¹	
Eligibles (as of May 2020)	1,080,630
YOY Eligible Growth	5.9%
MA Non-SNP Penetration	31.2%
YOY MA Non-SNP Enrollment Growth	9.7%
UHC Non-SNP Market Share	36.0%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.

2021 PRODUCT BENEFIT GRID




PIEDMONT/CHARLOTTE/CAPE FEAR



Plan Name	AARP® Medicare Advantage Plan 2 (HMO-POS)	AARP® Medicare Advantage Plan 1 (HMO-POS)
Plan ID	H5253-038-000 	H5253-037-000 
Plan Highlights	\$0 premium plan for those who are cost-conscious and want affordable coverage beyond Original Medicare. Includes rich ancillary benefits. POS for dental only	Low premium, open access plan for those shopping on value and lower out-of-pocket costs. POS for dental only
Premium	\$0	\$27
Medical Ded.	\$0	\$0
Max OOP	\$4,500	\$3,600
PCP/Specialist	\$0 / \$35; No Referral Required	\$0 / \$30; No Referral Required
Inpatient Hospital	\$325 Days 1-5	\$295 Days 1-5
ASC/Outpatient	\$0 or \$225 / \$0 or \$325	\$0 or \$195 / \$0 or \$295
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	\$95 Tiers 3-5; \$2/\$8/\$47/\$100/31%	\$50 Tiers 4-5; \$2/\$8/\$47/\$100/32%
Dental	\$1,000 Dental Level 4 (\$0 - 50% cost sharing)	\$1,500 Dental Level 4 (\$0 - 50% cost sharing)
Eyewear	Up to \$200 every 2 years, standard lenses at no cost	Up to \$300 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	\$40/quarter catalog	\$50/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline, Transportation: 12 one-way trips to or from approved locations	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS

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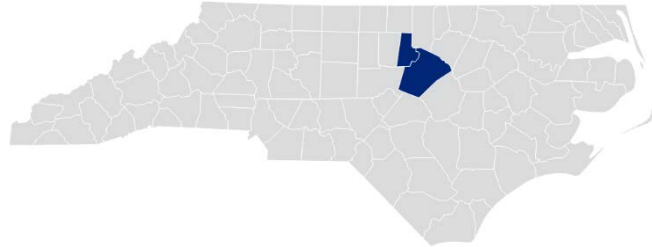


Plan Name	AARP® Medicare Advantage Walgreens (HMO-POS)	AARP® Medicare Advantage Choice (PPO)
Plan ID	H5253-110-000  	H2228-018-000 
Plan Highlights	\$0 premium plan with \$0 Tier 1 Rx copays at Walgreens preferred retail pharmacy. POS for dental only	Open access plan with low out-of-pocket costs and additional ancillaries
Premium	\$0; Part B Rebate: \$50	\$38
Medical Ded.	\$0	\$0
Max OOP	\$6,700	\$3,900
PCP/Specialist	\$0 / \$45; No Referral Required	\$0 / \$35; No Referral Required
Inpatient Hospital	\$430 Days 1-4	\$345 Days 1-5
ASC/Outpatient	\$0 or \$295 / \$0 or \$395	\$0 or \$195 / \$0 or \$295
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	\$435 Tiers 3-5; \$0/\$5/\$47/\$100/25% (Preferred)	\$50 Tiers 4-5; \$2/\$8/\$47/\$100/32%
Dental	Dental Level 1 (no cost sharing); Platinum Dental Rider Available	\$1,000 Dental Level 4 (\$0 - 50% cost sharing)
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Not Covered
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	Not Covered	Not Covered
Hearing Aid	Not Covered	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS

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● Current Footprint ● Footprint Expansion

2021 Medicare Advantage Service Area



Plan ID	Plan Name
H2577-017-000	AARP® Medicare Advantage Choice (PPO)
<i>North Carolina:</i> Cumberland, Durham, Franklin, Granville, Harnett, Johnston, Lee, Nash, Sampson, Vance, Wake, Wayne, Wilson	
H5253-039-000	AARP® Medicare Advantage Plan 2 (HMO-POS)
H5253-102-000	AARP® Medicare Advantage Plan 1 (HMO-POS)
<i>North Carolina:</i> Durham, Wake	

Market Landscape ¹	
Eligibles (as of May 2020)	217,778
YOY Eligible Growth	7.2%
MA Non-SNP Penetration	20.4%
YOY MA Non-SNP Enrollment Growth	14.8%
UHC Non-SNP Market Share	22.9%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.

2021 PRODUCT BENEFIT GRID

RALEIGH/DURHAM



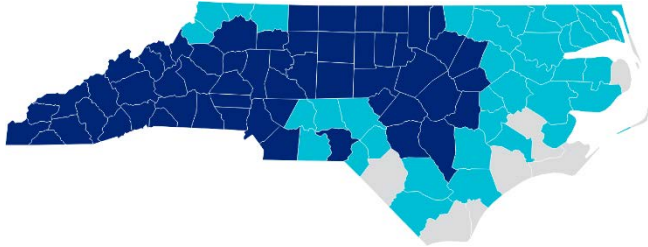
NEW PLAN

Plan Name	AARP® Medicare Advantage Plan 2 (HMO-POS)	AARP® Medicare Advantage Plan 1 (HMO-POS)	AARP® Medicare Advantage Choice (PPO)
Plan ID	H5253-039-000	H5253-102-000	H2577-017-000
Plan Highlights	\$0 premium plan for those who are cost-conscious and want affordable coverage beyond Original Medicare. Includes rich ancillary benefits. POS for dental only	Mid premium, open access plan for those shopping on value and lower out-of-pocket costs. Includes additional ancillaries. POS for dental only	New! \$0 premium plan for those who are cost-conscious, but want provider choice
Premium	\$0	\$38	\$0
Medical Ded.	\$0	\$0	\$0
Max OOP	\$5,400	\$4,900	\$6,700
PCP/Specialist	\$0 / \$45; No Referral Required	\$0 / \$35; No Referral Required	\$0 / \$45; No Referral Required
Inpatient Hospital	\$395 Days 1-4	\$295 Days 1-6	\$395 Days 1-5
ASC/Outpatient	\$0 or \$245 / \$0 or \$345	\$0 or \$145 / \$0 or \$245	\$0 or \$295 / \$0 or \$395
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0	\$0
Rx Ded./Copays	\$170 Tiers 4-5; \$2/\$8/\$47/\$100/30%	\$95 Tiers 4-5; \$2/\$8/\$47/\$100/31%	\$250 Tiers 3-5; \$2/\$10/\$47/\$100/28%
Dental	\$1,000 Dental Level 4 (\$0 - 50% cost sharing)	\$1,500 Dental Level 4 (\$0 - 50% cost sharing)	Dental Level 1 (no cost sharing); Platinum Dental Rider Available
Eyewear	Up to \$100 every 2 years, standard lenses at no cost	Up to \$200 every 2 years, standard lenses at no cost	Up to \$100 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program	Renew Active Fitness Program
OTC	\$40/quarter catalog	\$50/quarter catalog	\$40/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline, Transportation: 12 one-way trips to or from approved locations, PERS	Nurseline, Transportation: 12 one-way trips to or from approved locations, PERS	Nurseline

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2021 Medicare Advantage Service Area



Plan ID Plan Name

H2577-019-000 AARP® Medicare Advantage Patriot (PPO)

North Carolina: Alleghany, Anson, Ashe, Beaufort, Bertie, Bladen, Camden, Chowan, Columbus, Currituck, Duplin, Edgecombe, Gates, Greene, Halifax, Hertford, Hoke, Hyde, Jones, Lenoir, Martin, Montgomery, Moore, Northampton, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Scotland, Stanly, Tyrrell, Warren, Washington, Watauga

H5253-040-000 AARP® Medicare Advantage Patriot (HMO-POS)

North Carolina: Alamance, Alexander, Avery, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cherokee, Clay, Cleveland, Cumberland, Davidson, Davie, Durham, Forsyth, Franklin, Gaston, Graham, Granville, Guilford, Harnett, Haywood, Henderson, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Nash, Orange, Person, Polk, Randolph, Richmond, Rockingham, Rowan, Rutherford, Sampson, Stokes, Surry, Swain, Transylvania, Union, Vance, Wake, Wayne, Wilkes, Wilson, Yadkin, Yancey

Market Landscape¹

Eligibles (as of May 2020)	2,010,985
YOY Eligible Growth	6.1%
MA Non-SNP Penetration	25.1%
YOY MA Non-SNP Enrollment Growth	12.5%
UHC Non-SNP Market Share	30.3%

¹ May 2020 CMS.gov MA Ind State/County Enrollment within UHC 2021 MA Ind Footprint.



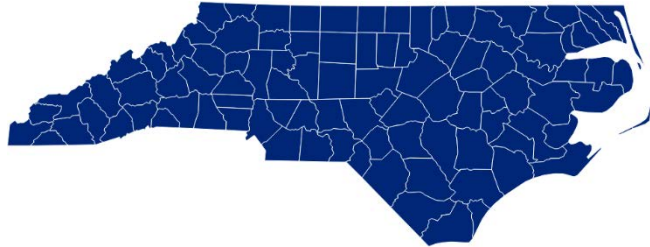
NEW PLAN

Plan Name	AARP® Medicare Advantage Patriot (HMO-POS)	AARP® Medicare Advantage Patriot (PPO)
Plan ID	H5253-040-000	H2577-019-000
Plan Highlights	Plan designed for those who want affordable coverage beyond Original Medicare, but don't need Prescription Drug coverage - works well with VA coverage. POS for dental only	New! Plan designed for those who want affordable coverage beyond Original Medicare, but don't need Prescription Drug coverage - works well with VA coverage
Premium	\$0; Part B Rebate: \$45	\$0; Part B Rebate: \$40
Medical Ded.	\$0	\$0
Max OOP	\$3,600	\$5,900
PCP/Specialist	\$0 / \$25; No Referral Required	\$0 / \$35; No Referral Required
Inpatient Hospital	\$295 Days 1-5	\$320 Days 1-5
ASC/Outpatient	\$0 or \$195 / \$0 or \$295	\$0 or \$220 / \$0 or \$320
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Lab Copay	\$0	\$0
Rx Ded./Copays	Not Covered	Not Covered
Dental	\$1,500 Dental Level 4 (\$0 - 50% cost sharing)	\$500 Dental Level 2 (no cost sharing); Platinum Dental Rider Available
Eyewear	Up to \$300 every 2 years, standard lenses at no cost	Up to \$100 every 2 years, standard lenses at no cost
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
OTC	\$50/quarter catalog	\$40/quarter catalog
Hearing Aid	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years	\$375 - \$2,075 copay for each device; limited to 2 devices every 2 years
Other Benefits	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS	Nurseline, Transportation: 24 one-way trips to or from approved locations, PERS

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● Current Footprint ● Footprint Expansion

2021 Medicare Advantage Service Area



Plan ID	Plan Name
R1548-001-000	UnitedHealthcare Dual Complete® RP (Regional PPO D-SNP)
All counties in state	
H5253-041-000	UnitedHealthcare Dual Complete® (HMO-POS D-SNP)
North Carolina: Alamance, Buncombe, Caswell, Catawba, Chatham, Cumberland, Davidson, Davie, Durham, Forsyth, Guilford, Henderson, Mecklenburg, Orange, Person, Randolph, Rockingham, Rowan, Stokes, Wake, Wilkes, Yadkin	

Market Landscape¹

Est. Dual Eligibles	346,435
D-SNP Enrollees	79,804
D-SNP Penetration (All Plans)	23.0%
Total UHC D-SNP Enrollees	60,734
UHC D-SNP Market Share	23.0%

¹ UHC Dual SNP service area only; Estimated Dual Eligibles are projected based on September 2019 CMS.gov data (includes approx. 75,951 partial duals who may or may not be eligible).

2021 PRODUCT BENEFIT GRID

NORTH CAROLINA DUAL



Plan Name	UnitedHealthcare Dual Complete® (HMO-POS D-SNP)	UnitedHealthcare Dual Complete® RP (Regional PPO D-SNP)
Plan ID	H5253-041-000	R1548-001-000
Medicaid Eligibility	Full: FBDE, QMB, QMB+, SLMB+; Partial: QDWI, QI, SLMB	Full: FBDE, QMB, QMB+, SLMB+
Premium	\$0	\$0
Acupuncture	Not Covered	Not Covered
Chiro	Not Covered	\$0, 20 visits per year
Dental	\$3,500 Dental Level 4 (no cost sharing)	\$2,500 Dental Level 4 (no cost sharing)
Eyewear	Up to \$300 every 2 years, standard lenses at no cost	Up to \$300 per year
Fitness	Renew Active Fitness Program	Renew Active Fitness Program
Foot Care	\$0, 4 visits per year	\$0, 4 visits per year
Hearing Aid	\$3,600 allowance for hearing aids every 2 years	\$2,500 allowance for hearing aids every 2 years
Meal Program	\$0, Up to 14 meals for 7 days, one time per year	\$0, Up to 14 meals for 7 days, one time per year
Healthy Foods	\$55 per month food allowance, amount expires monthly	\$55 per month food allowance, amount expires monthly
OTC	\$300/quarter debit card	\$305/quarter debit card
PERS	\$0	\$0
Telehealth	\$0 Virtual Medical & Mental Health Visits	\$0 Virtual Medical & Mental Health Visits
Transportation	48 one-way trips to or from approved locations	48 one-way trips to or from approved locations
Other Benefits	Nurseline	Nurseline

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